



# Business Continuity Statement

## BUSINESS CONTINUITY MANAGEMENT

Corporate & Investment Banking Americas

April 2026

### **From Corporate & Investment Banking Americas**

Business Continuity Management (BCM) is an essential part of how Natixis Corporate & Investment Banking (CIB) Americas conducts its business. To ensure continued business operations and service delivery to our clients and counterparties, while protecting our staff and assets, in the event of a business interruption, we are committed to an active and robust Business Continuity (BC) Program. The BCM Team is responsible for the development of enterprise level business recovery strategies. It works closely with our business lines and support functions to document requirements and provide recovery solutions and related testing and awareness activities.

### **Business Continuity Drivers**

Natixis CIB Americas is committed to a BC program that:

1. Aligns with sound enterprise risk management practices and business resiliency models
2. Promotes employee safety and crisis management awareness
3. Protects the firm's physical and virtual assets, including data and reputation
4. Enables the firm to meet external obligations and maintain critical business activities
5. Complies with regulatory and legal requirements
6. Maintains the firm's competitive advantage and client expectations in the marketplace

### **Organization**

The BCM team engages actively with both internal Natixis CIB Americas business areas and external industry groups. The function reports to the Chief Operating Officer (CIB AMER). The mission and objectives of the BCM team are to develop, implement and coordinate or provide:

1. Business continuity program, policies, and standards firm wide
2. A crisis management program, including incident response activities
3. Business impact and risk assessment analysis on the firm's recovery strategy solutions
4. Plan documentation for usage of all business recovery activities including supporting BCM tools
5. Testing and training awareness activities to validate all BCM components

The Natixis CIB Americas BCM program operates under the sponsorship and oversight of the Technology Risk Management Committee (TRMC), comprised of senior executives. The TRMC is responsible for making decisions regarding resources and recovery capabilities that the firm will implement. Our BCM program is closely aligned with the business continuity frameworks established at our head office in France, ensuring consistency in policy, global standards, and reporting.

Internally, the BCM program relies on a network of sponsors and coordinators within each business unit. This collaborative approach ensures that the planning process incorporates the necessary business knowledge to develop comprehensive recovery plans. Designated points of contact within each business unit facilitate the introduction and implementation of BCM initiatives at the business unit level.

The BCM team works closely with our internal partners to define, develop, and implement BCM program components that make our business resilient and recoverable in the event of a business interruption. Our primary internal partners include Information Technology/Disaster Recovery (IT/DR), Facilities, Third-parties Management, Communications, Human Resources, Compliance, Operational Risk, and Legal.

**Natixis Corporate & Investment Banking is a commercial brand of Natixis SA**

1251 Avenue of Americas – New York, NY 10020 - Phone: 212 891 6100 – [americas.cib.natixis.com](http://americas.cib.natixis.com)

Limited liability company with a Board of Directors, with a share capital of €5,894,485,553.60 Trade register n° 542 044 524 Paris - VAT: FR 73 542 044 524

## Key Program Components

Natixis' CIB Americas BCM program, comprised of several essential components, is regularly reviewed and updated. The program components are:

1. Recovery Strategies Development and Implementation. The development and implementation of the recovery strategies is a result of analysis concerning businesses impacts, risk, recovery requirements, and costs consolidated from each business unit to the enterprise level. With our partners in the IT/DR area, BCM utilizes these data points to produce recovery strategies that consider both the technology and personnel aspects.
2. Crisis Management Program. Anchored by the Crisis Management Team (CMT) which is comprised of senior executive and relevant functional heads, this program is the Command and Control of firm wide crisis and recovery decisions. The program includes logistics information, communications plans, command centers (physical or virtual), focused planning considerations, i.e., pandemic, and firm wide communication information.
3. Planning Products. BCM helps the firm and each business line develop and maintain various types of Business Continuity and Crisis Management documents, including business continuity plans, call trees, staff emergency instructions, incident escalation framework, crisis management procedures, and scenario playbooks.
4. BCM Tools. Natixis uses a wide array of supporting tools during program development and actual incident response, including an Emergency Notification System, BC planning tool, BC intranet site, Emergency Hotlines, Command Centers, and local or federal government emergency response programs.
5. Testing Program. Natixis has a BC testing program that validates our capabilities and identifies areas for improvement. The types of tests performed are:
  - Data center failover testing
  - User relocation site testing
  - Remote access testing
  - Crisis management tabletop exercise
  - Industry-related testing (e.g., SIFMA/FIA and counterparties)
  - Emergency notification system testing
6. Training and Awareness. BCM conducts a training and awareness program that enrolls our sponsors, managers, partners, and coordinators and provides new employees with BCM focused training at time of hire. In addition, employees are required annually to complete the BC training session to ensure continued awareness of the Firm's BCM program and employees' roles during a business interruption.

Natixis Corporate & Investment Banking is a commercial brand of Natixis SA

1251 Avenue of Americas – New York, NY 10020 - Phone: 212 891 6100 – [americas.cib.natixis.com](http://americas.cib.natixis.com)

Limited liability company with a Board of Directors, with a share capital of €5,894,485,553.60 Trade register n° 542 044 524 Paris - VAT: FR 73 542 044 524



### **Recovery Capabilities**

Natixis CIB Americas has established recovery capabilities addressing a range of potential business disruptions. Our operational framework includes multiple, geographically dispersed data centers, with critical functions based in Manhattan and a dedicated recovery site in the New York Tri-State area. This infrastructure, combined with remote access solutions, ensures connectivity for employees regardless of availability of our primary facilities.

**For further information regarding the Natixis CIB Americas Business Continuity Program please forward all requests to: Business Continuity Manager, Natixis CIB Americas, 1251 Avenue of the Americas, New York, NY 10020**

**Natixis Corporate & Investment Banking is a commercial brand of Natixis SA**

1251 Avenue of Americas – New York, NY 10020 - Phone: 212 891 6100 – [americas.cib.natixis.com](http://americas.cib.natixis.com)

Limited liability company with a Board of Directors, with a share capital of €5,894,485,553.60 Trade register n° 542 044 524 Paris - VAT: FR 73 542 044 524