

Natixis Corporate & Investment Banking Americas Privacy Policy

Last Updated: December 2023

Natixis Corporate & Investment Banking (“CIB”) Americas — including Natixis Canada Branch, Natixis Brazil Representative Office, and all of their successors (“we,” “our,” or “Natixis”) — understand the importance of protecting the personal information we collect from individuals as part of our business.

This Privacy Policy describes how we collect, use, disclose and protect personal information about you during our relationship with you. It also describes options you may have regarding your personal information. This Privacy Policy applies to visitors of our websites (“Sites”) and our offices, as well as when you communicate with us or seek or use our products and services. This Privacy Policy does not apply to employment and recruitment-related personal information collected from employees, job applicants, contractors, other non-employee workers, or similar individuals, for whom we provide separate notices in the context of their employment or working relationship with Natixis.

Please note that some of our Sites have their own specific privacy policies. When that is the case, this Privacy Policy applies in addition to those policies. By visiting our Sites, or using our products or services, you agree to our collection and use of personal information as described in this Privacy Policy and in the Terms of Use that apply.

Changes to this Privacy Policy

Natixis reserves the right to amend this Privacy Policy at our discretion and we will update it periodically. We will post any material changes on this page and revise the “Last Updated” date, so please do check back periodically. For material retroactive changes, we will notify you consistent with the law.

Personal Information We Collect

The personal information we may collect about you depends on our relationship with you. For purposes of this Privacy Policy, “personal information” means information that identifies you or relates to, describes, references, is capable of being associated with, is about, or could be reasonably linked, directly or indirectly, with you or your household. Personal information does not include public information lawfully made available from government records; aggregate information; or generally information that is de-identified.

Please read this Privacy Policy in its entirety for additional information regarding the categories of personal information that we collect, the purposes for which such information is used, and how we disclose personal information with others.

Categories of Personal Information

Below we categorize types of personal information we collect, and have collected about individuals in the last 12 months.

Category	Examples
Identifiers	Name, alias, postal address, unique personal identifier, online identifier, email address, telephone number, account name, signature, physical characteristics or description, or other similar identifiers.
Commercial information	Bank account number, financial account, or any other financial information.
Characteristics of protected classifications and Demographic Information	Age, Social Security number, driver's license number or other government-issued identification card information, passport number, race, ethnicity, national origin, citizenship and visa status, marital status, and sex (including gender).
Audio, electronic, visual, thermal, olfactory, or similar information	Photographs, CCTV footage and other video event recordings, and voicemail and other telephone recordings (e.g., for call center support lines).
Professional & Employment Related Information	Employment, employment history, association-related information, such as whether an individual is related to someone who is employed in the securities industry.
Inferences Drawn from Other Personal Information	Investment profile, credit history and risk tolerance, and business development and practice analysis.
Internet or Electronic Activity Information and Device and Online Identifiers	Internet Protocol ("IP") address, online identifier or device ID, or other similar identifiers; information regarding interaction with a website, device, database, or application, including time and duration of internet and network connections; browsing history; and calls and emails sent and received.
Sensitive Personal Information	Age, Social Security number, driver's license number or other government-issued identification card information, passport number, race, ethnicity, national origin, citizenship and visa status, marital status, and sex (including gender).

How We Use Personal Information

We use the categories of personal information described above for a variety of business purposes. We collect and use information as described to you when collecting the information.

We do not use sensitive personal information to infer characteristics about you and typically limit our use of sensitive personal information to (1) perform services, such as to provide benefits to our customers; (2) to resist deceptive, fraudulent, or illegal actions; and (3) to ensure the physical safety of our personnel, customers, visitors and others.

Natixis uses the personal information we collect for one or more of the following business purposes:

- To fulfill or meet the reason for which the information is provided. For example, if we enter into a new institutional customer relationship with, we may ask for identification information relating to shareholders or directors, and related parties, including names, addresses and dates of birth (as applicable). This information will be used to conduct know-your-customer diligence, as well as to evaluate creditworthiness and eligibility for requested products and services.
- To provide you with information, and to set up, administer, service, manage, offer and provide products or services that you may request from us, including opening and servicing accounts, conducting transactions, communicating, fulfilling requests and responding to questions, providing information and events, conducting administrative and managerial tasks associated with our client services, marketing our products and services, and connecting clients with other products and services.
- To provide you with email alerts, event registrations and other notices concerning our products or services, or events or news, that may be of interest to you.
- To carry out our obligations and enforce our rights arising from any contracts entered into our institutional customers and us, including our billing and collections.
- As necessary or appropriate to protect the rights, property or safety of us, our clients or others; operating our business; fulfilling contractual obligations; ensuring the security and sufficiency of our networks, systems, products, services, property and personnel; monitoring, assessing, designing, and improving our operations, products, portals, and services; and managing risk.
- To comply with legal obligations, including to respond to regulatory or law enforcement requests and as required by applicable law, to comply with governmental regulations, and legal process, such as warrants, subpoenas, and court orders.
- Conducting internal investigations; research; data verification and analytics; problem resolution; statement fulfilment; debugging purposes; auditing; regulatory reporting and retention; compliance testing; customer relationship management; preventing fraud; addressing disciplinary matters; ensuring compliance with legal, regulatory and policy requirements; responding to lawful requests; establishing or defending legal claims or allegations; protecting property, personnel, or members of the public; and other legitimate business and commercial purposes consistent with the context in which the personal information was collected.

How We Disclose Personal Information

Natixis may disclose your personal information to affiliates or to another party for a business purpose. In the preceding twelve 12 months, Natixis has disclosed each of the categories of personal information listed above to parties outside of Natixis for a business purpose and may continue to do so. We may disclose your personal information internally and with the following categories of parties:

- **Our corporate affiliates in the financial services industry and authorized associates**, including through complaints, issue resolution events, data inputs to Natixis Sites, issuance of required mailings, regulatory monitoring and retention, and enhancing and improving customer communications, services, and products designed to meet our customers' needs;
- **Service providers, contractors, vendors**, including through processing transactions, maintaining accounts and service capabilities, preparing and mailing prospectuses, reports and account statements, conducting research on client satisfaction, gathering votes for shareholder proxies, and providing information technology, marketing, analytic, processing, recruiting and human resources-related services;
- **Third parties and non-affiliates**, such as credit reporting agencies, background check companies, other financial institutions, credit bureaus, product sponsors, and business contacts and partners related to the provision or offering of products or services, human resources, and business operations, management, and administration;
- **Governmental authorities and other third parties**, such as self-regulatory organizations, to comply with applicable laws and legal requirements or in response to court orders, subpoenas, government inquiries, other legal processes, to defend against claims and allegations, or to protect property, personnel, or members of the public;
- **Members of the public and our clients** when permitted by law, for instance, items of interest pertaining to our business (e.g., photographs taken at our events);
- **Other parties** to which you direct us to disclose personal information, or to which we inform you we may disclose your data.

Additionally, we may disclose your personal information should we transfer any of our rights or obligations under any agreement, in connection with or to evaluate or conduct a potential or actual sale or transfer of all or a portion of our business or assets (including in the event of a potential or actual merger, acquisition, joint venture, consolidation, reorganization, divestiture, dissolution, or other corporate restructuring), whether voluntarily or by operation of law, or to any person who is otherwise deemed to be our successor or transferee; or as a going concern or as part of a bankruptcy, liquidation, or similar proceeding, in which personal information held by us is among the assets transferred.

Sources of Personal Information

Natixis may collect or receive the categories of personal information listed above from the following categories of sources:

- Investors from applications, forms, transaction histories, and correspondence (electronic, written, and telephonic)

- Trustees, in connection with auditing requirements, regulatory disclosures and mailings, and accounts payable processes
- Clients or their agents, and third parties to whom clients or their agents authorize us to disclose your personal information in connection with products or services we provide you
- Communications and interactions with individuals seeking to obtain or using our products and services or their agents and representatives, or other persons communicating or otherwise interacting with us
- Service providers, contractors, vendors, credit reporting agencies, background check companies, mortgage originators
- Automated collection through our Sites, services, products, applications, databases, devices, information systems and networks, including through cookies and similar technology
- Financial institutions, product sponsors, clearing firms, intermediaries, business partners and contacts, including institutional borrowers, issuers, sponsors and guarantors.
- Surveys, data inputs to Natixis Sites, interactions with electronic marketing material and employer platforms, conversations, sales reports; subscription information, research, and analytic services
- Social media platforms when you interact with our social media pages and accounts
- Public and government sources and records
- Records and property to which we have lawful access, e.g., device inventories for company property or documents stored on our systems

Minors' Information

Our Sites and our services are not directed to individuals under the age of sixteen (16). If we learn that we have collected personal information of an individual under 16, we will take steps to delete such information as soon as possible. We do not have actual knowledge that we sell personal information of minors under the age of 16.

Marketing and Website Analytics

Most websites use “cookies” to help improve the online experience for users. Each cookie is a small text file that the website downloads onto a user’s device. We use first-party cookies for several reasons: to tell us how and when pages of our Sites are visited, to identify our visitors’ technology preferences and to ensure that our Sites are working properly. The cookies we use contain information that identifies your computer and stores data about your visits to our Sites during and after your visit. Please refer to our [Cookie Policy](#) for more information about how we use cookies and their purpose.

Retention Period

We retain your personal information for the period necessary to fulfill the purposes outlined in this Privacy Policy, and in general for a minimum of 7 years subject to exceptions outlined in the Natixis CIB Americas Record Retention Policy. We may retain personal information for longer where required by our regulatory obligations or professional indemnity obligations, or where we believe it is necessary to establish, defend or protect our legal rights and interests or those of others. Once the personal information is no longer required it will be destroyed or anonymized.

International Transfers of Data

We are based in the United States. When you interact with us, including by using our Sites, products, and services, the information we collect from you is transferred to the United States. By using our Sites or interacting with us, you acknowledge such the collection, international transfer, storage and processing of your information. This means your information may be accessible to law enforcement authorities or government entities outside of your jurisdiction, in accordance with the laws of the United States. If it is illegal to access our Sites or transfer your data to the United States, please do not use our Sites.

Do Not Track Requests

Some internet browsers have incorporated “Do Not Track” features. Most of these features, when turned on, send a signal or preference (the “DNT Signal”) to the websites you visit indicating that you do not wish to be tracked. Because there is not yet a common understanding of how to interpret DNT Signals, nor a common definition of “tracking,” we do not currently respond to DNT Signals on our Sites.

Security Measures

We aim to protect personal information by implementing reasonable security measures designed to maintain the confidentiality of personal information. However, no security measures are infallible, and data security incidents and breaches can occur due to a variety of factors that cannot reasonably be prevented; therefore, our safeguards may not always be adequate to prevent all data security incidents or breaches. Please always use caution when transmitting information, including over the internet, use strong and unique passwords that you do not also use on other online services, and notify us immediately of any concerns regarding your account or passwords.

Third-Party Links

Our Sites contain links to third-party websites. Other websites, including social media sites, have their own policies regarding privacy and security, and these may vary from ours. Natixis is not responsible for how your personal information may be handled by such third-party websites.

Individual Rights with Respect to Personal Information

Rights Under California State Law

If you are a California resident (“consumer”), you may have rights under the California Consumer Privacy Act of 2018 (“CCPA”) regarding your personal information. In 2020, the California Privacy Rights Act (“CPRA”) amended the CCPA in 2020. Except where specifically noted below, both the CCPA and the CPRA are collectively referred to as the CCPA in this Privacy Policy.

Under the CCPA, personal information is defined as information that identifies, relates to, describes, is reasonably capable of being associated, or could reasonably be linked, directly or indirectly, with a particular consumer or household in California. This section describes your CCPA rights and explains how to exercise

those rights.

In the preceding twelve (12) months, we have neither sold personal information nor shared personal information to a third party for cross-context behavioral advertising.

Right to Know and Data Portability Rights

The CCPA grants a consumer whose personal information is covered by the CCPA the right to request that Natixis disclose to the consumer (“Right to Know”) certain information collected about the consumer. Our responses to these requests to know will cover the personal information we have collected and maintain about the consumer on or after January 1, 2022, or for a shorter period if requested by the consumer, unless an exemption applies.

Individuals whose personal information is covered by the CCPA have a right to request that Natixis provide the following information:

- the categories and sources of personal information that Natixis has collected about you;
- the categories of sources from which Natixis collected your personal information;
- the business or commercial purposes for which Natixis collected and/or sold the personal information;
- the categories of third parties with which Natixis shared the personal information; and
- the specific pieces of personal information Natixis collected over the past year.

Consumers may also submit a request for the following information:

- the categories of personal information, if any, Natixis has sold about you, the categories of third parties to which Natixis sold that personal information, and the categories of personal information sold to each type of third-party; and
- the categories of personal information that Natixis has disclosed for a business purpose.

Right to Request Deletion

A consumer has the right to request that a covered business delete personal information regarding the consumer, subject to certain exemptions. Under the CCPA, consumers may also request that we delete personal information that we maintain.

Upon receiving and verifying a consumer’s deletion request, Natixis will delete the personal information, unless that information is necessary for Natixis to: complete the transaction for which we collected the personal information; provide a good or service you requested, or reasonably anticipated within the context of Natixis’s ongoing business relationship with you; perform a contract that Natixis entered into with you; helping to ensure security and integrity (e.g., to prevent, detect, or investigate data security incidents); maintain the functionality and security of Natixis’s systems; comply with or exercise rights provided by law; or use the personal information internally in ways that are compatible with the context in which you provided the information to Natixis, among other things. We may also retain information where another exception to the deletion requirements in the CCPA applies. Please note that if you request that your personal information be

deleted, you may no longer be able to access or use certain parts of the Sites.

Right to Request Correction

If you determine that Natixis maintains inaccurate personal information about you, you have the right to request that Natixis correct that inaccurate personal information, considering the nature of the personal information and the purposes of the processing of the personal information. If Natixis receives a verifiable consumer request to correct inaccurate personal information, Natixis will use commercially reasonable efforts to correct the inaccurate personal information as directed by you.

We will consider any documentation that the consumer provides in connection with their right to correct whether provided voluntarily or as required by Natixis. We may require the consumer to provide documentation if necessary to rebut our own documentation that the personal information at issue is accurate. We may delete the contested personal information as an alternative to correcting the information if the deletion of the personal information does not negatively impact the consumer or the consumer consents to the deletion.

How to Exercise CCPA Rights

We process requests at no charge to you, and you may submit up to two requests during a 12-month period. To submit a request to exercise CCPA rights or to submit any questions regarding this Privacy Policy, please contact Natixis by calling 1-800-713-1739, or by emailing USDataPrivacy@natixis.com.

Natixis' Processes for Responding to Consumer Requests to Exercise CCPA Rights

Verifying Requests: Prior to processing a consumer request, Natixis must verify the authenticity of the requesting party by matching data points provided by the consumer with data points maintained by Natixis. For requests to correct, we may also require documentation relating to the accuracy of the information. Natixis must also be able to verify that the consumer is a California resident. We will require authentication of the consumer that is reasonable in light of the personal information requested, but we will not require the consumer to create an account in order to make a verifiable consumer request.

Only you, or a person registered with the California Secretary of State that you authorize to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child. You may only make a verifiable consumer request under the CCPA right to know or data portability twice within a 12-month period. The verifiable consumer request must: (1) provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative; and (2) describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. We will only use personal information and documentation provided in a verifiable consumer request to verify the requestor's identity or authority to make the request and to comply with the record-keeping obligations under the CCPA and regulations thereunder.

Please note that if the consumer making the request has an account with Natixis, we may require the consumer to use that account to submit a verifiable consumer request. Once a request is verified, depending on the nature of the request, the requestor must submit a signed declaration to Natixis attesting that the requestor is the consumer whose personal information is the subject of the request, signed under penalty of perjury.

Response Format: If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option. Any disclosures we provide will only cover the 12-month period preceding the receipt of the verifiable consumer request. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

Timeline for Responding to Requests: We endeavor to respond to a verifiable consumer request within the time periods provided by CCPA and regulations thereunder. We ordinarily, within 45 days of its receipt. In some cases, we may extend this period to 90 calendar days. If we require more time, we will inform you or your authorized agent in writing of the reason we did so and the extension period. We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Using an Authorized Agent: Requests by an authorized agent must include a written, notarized declaration which documents the authorized agent's authority to act on the consumer's behalf. The declaration must certify that (a) the authorized agent is a natural person over the age of 18 or a business entity, (b) the agent is authorized to make a request on behalf of the consumer, and (c) that such authorization is still in full force and effect. The declaration must further enclose an authorization to request personal information on behalf of the identified consumer along with a copy of the consumer's valid government-issued photo identification. A declaration must include the sentence "I UNDERSTAND THAT THE INFORMATION PROVIDED HEREIN IS TO BE RELIED UPON BY NATIXIS TO RESPOND TO A CALIFORNIA CONSUMER PRIVACY REQUEST IN ACCORDANCE WITH THE LAW". An authorized agent must submit the written declaration to USDataPrivacy@natixis.com and respond to any questions required for Natixis to verify the consumer's identity.

The authorized agent may include, but we do not require, a copy of a valid power of attorney in order for you to use an authorized agent to act on your behalf. Please note that this subsection of the Privacy Policy does not apply when an agent is authorized to act on your behalf pursuant to a valid power of attorney. Any such requests will be processed in accordance with California law pertaining to powers of attorney.

Non-discrimination: You have a right not to be discriminated against for the exercise of the privacy rights conferred by the CCPA.



Accessibility. Natixis is committed to ensuring that our communications and our Sites are accessible to individuals with disabilities. To submit accessibility-related requests, report barriers to accessibility or if you need a copy of this Privacy Policy in an alternative accessible format, please contact Natixis at 1-800-713-1739 or USDataPrivacy@natixis.com.

How to Contact Us

If you have any further questions, please contact us at: Attn: Compliance Department, Natixis Privacy Office, Natixis, 1251 Avenue of the Americas, New York, NY 10020; or 1-800-713-1739, or USDataPrivacy@natixis.com.

ADDITIONAL INFORMATION FOR CANADIAN AND BRAZILIAN RESIDENTS

As mentioned above in this Privacy Policy, Natixis shares personal information with its affiliates and service providers. Some of these affiliates and service providers may be located outside of Canada and Brazil. While outside of Canada and Brazil, the information will be subject to the legal requirements of such jurisdictions including the lawful requirements to disclose personal information to government authorities in those jurisdictions.

FOR CANADIAN RESIDENTS

The following supplemental notice provides additional information as required under applicable Canadian law. We'll collect, use and/or disclose your personal information only for the purpose(s) for which consent has been given, unless the collection, use, and/or disclosure is allowed or required by law or regulation. We'll obtain your consent before or at the time of collection. In compliance with our privacy obligations, and subject to any lawful exemptions, we may obtain your permission based on implied consent (including through this Privacy Policy) or through other means (such as express consent).

We'll respect your right to withdraw your consent at any time, subject to legal or contractual restrictions and reasonable notice. Depending on the circumstances, however, withdrawal of your consent may impact our ability to serve you. If you would like to make a request to withdraw your consent, please contact us using the information outlined below in this section.

Natixis is committed to ensuring that the personal information we hold is accurate and complete. You have the right to request access to your personal information in our files and to ask for us to update your information as necessary, subject to any legal restrictions that would prohibit such action.

You may also have additional rights, in specified circumstances depending on your jurisdiction, to object to our use of your personal information, to request the deletion of your personal information or restrict its use, to understand, to request an explanation in relation to any use of automated decision systems used to make predictions, recommendations or decisions about you that could have a significant impact on you, and to request a copy of the information you have provided to us be transferred to another person.

If you have any questions or complaints about our privacy practices or would like to exercise your privacy rights,

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please contact us in writing to our Compliance Department, Natixis Privacy Office at: Natixis, 1251 Avenue of the Americas, New York, NY 10020 or USDataPrivacy@natixis.com. The Canada Data Privacy Officer is Julie Longpre, who may be contacted at Julie.Longpre@natixis.com.

We may ask you to verify your identity and to provide other details before we are able to provide you with any information, correct any inaccuracies, or otherwise respond to any request related to your personal information.

FOR BRAZILIAN RESIDENTS

Brazil's National Data Protection Law ("LGPD") uses the term "personal data," which means the same as "personal information" for purposes of this Privacy Policy. The following information applies to individuals' personal information that we process and that is related to Brazil's territory under the LGPD.

Personal Information We Collect

Categories of Personal Information

Below we categorize types of personal information we collect.

Category	Examples
Identifiers	Name, alias, postal address, unique personal identifier, online identifier, email address, telephone number, account name, signature, or other similar identifiers.
Commercial information	Bank account number, financial account, or any other financial information.
Characteristics of protected classifications and Demographic Information	Age, Social Security number, driver's license number or other government-issued identification card information, passport number, national origin, citizenship and visa status, marital status, and sex (including gender).
Audio, electronic, visual, thermal, olfactory, or similar information	Photographs, CCTV footage and other video event recordings, and voicemail and other telephone recordings (e.g., for call center support lines).
Professional & Employment Related Information	Employment, employment history, association-related information, such as whether an individual is related to someone who is employed in the securities industry.
Inferences Drawn from Other Personal Information	Investment profile, credit history and risk tolerance, and business development and practice analysis.

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Internet or Electronic Activity Information and Device and Online Identifiers	Internet Protocol (“IP”) address, online identifier or device ID, or other similar identifiers; information regarding interaction with a website, device, database, or application, including time and duration of internet and network connections; browsing history; and calls and emails sent and received.
Sensitive Personal Information	Race, ethnicity, physical characteristics or description.

Minors’ Information

Our Sites and our services are not directed to individuals under the age of sixteen (16). If we learn that we have collected personal information of an individual under 16, we will take steps to delete such information as soon as possible. We do not have actual knowledge that we sell personal information of minors under the age of 16.

We may allow the registration and consequently the processing of data of teenagers who are between 16 and 18 years old, which will happen in accordance with the legislation in force. The processing of personal data of such teenagers will always be carried out in their best interest

Legal Basis for Processing

Natixis guarantees your personal information has valid legal grounds for the data processing. The legal bases for Natixis’ processing activities include processing such information as necessary for the performance of a contract with you, compliance with legal or regulatory obligations, regular exercise of rights in the course of judicial, administrative or arbitral proceedings, for credit protection purposes, ensure fraud prevention and safety of data subjects and for the legitimate interests that we pursue. We determine the relevant legal basis based on the purposes for which we have collected the personal information.

International Transfers of Data

Natixis uses appropriate safeguards for the transfer of personal information. In relation to other countries that have not been found by the data protection authority to provide adequate data protection, we have implemented safeguards to ensure that the transferred information remains protected.

Individual Rights with Respect to Personal Information

Brazilian federal laws give Brazilian data subjects the right to limit some, but not all, sharing of personal information. Natixis guarantees you the rights described by the LGPD. This means that, beyond what we have already presented you in this Privacy Policy (e.g., the right to access, delete, and correct your personal information and limit the use and disclosure of your personal information where permitted by applicable law), you also have:

- The right to limit certain use of personal information for marketing purposes;

- The right to request anonymization, restriction of processing or erasure of personal information we process about you that is unnecessary, excessive or processed contrary to applicable law;
- The right to portability of your personal information to another service provider;
- The right to request erasure of personal information that we process based on your consent;
- The right to receive information about the public and private entities with which we share your personal information;
- The right to be advised about your choice not to give consent and the corresponding consequences;
- The right to revoke your consent;
- The right to lodge a complaint with the Brazilian Data Protection Authority; and
- The right to oppose to processing of personal information that is not based on your consent in the event processing fails to comply with applicable law.

You may exercise your rights under the LGPD upon submitting a request to USDataPrivacy@natixis.com. Natixis will examine the request and will respond as to whether the requested right may be exercised, and will provide a rationale for the response. The Brazil Data Privacy Officer is Paola Villalobos, who may be contacted at: paola.villalobosandrade@natixis.com